

**Before the  
Federal Communications Commission  
Washington, D.C. 20554**

In the Matter of	)	
	)	
The Use of N11 Codes and Other	)	CC Docket No. 92-105
Abbreviated Dialing Arrangements	)	

**REPLY COMMENTS  
NEBRASKA DEPARTMENT OF ROADS**

The State of Nebraska, Department of Roads, hereby submits its Reply Comments to the Comments filed to refresh the record regarding reconsideration of the Commission's designation of the 211 and 511 abbreviated dialing codes.

In 2002, the Nebraska Department of Roads moved quickly to establish a 511 traveler information number and worked closely with the Nebraska Public Service Commission (PCS) to accomplish the task. The Nebraska PCS facilitated the effort and worked closely with the telecommunications industry to effect deployment of the service at no cost to the public. No significant resistance was encountered.

511 in Nebraska became operational for the state's entire 10,000-mile highway system during October of 2001. The system enables callers using either land-line or cellular services to access segmented micro weather information in 50-mile increments. The service is heavily used in winter months due to the impact of winter weather on surface transportation.

Subsequent enhancements to Nebraska's 511 system included upgrades allowing voice access and statewide alerts for child abduction and security incidents.

The Nebraska Department of Roads is responsible for 511 deployment in the state and was among the country's early deployers of 511 services nationally and the first to deploy a statewide 511 service. Deployment followed due process prescribed by the Nebraska Public Service Commission and encountered no significant resistance from the private sector. Since inception, Nebraska's 511 service has been positively received and is regarded as a valuable public service with an array of public service applications ranging from micro weather reports to statewide alerts. Since inception in 2002, Nebraska has recorded more than one million calls to 511. The population of the state is 1.8 million.

Nebraska's 511 service is part of Meridian Environmental Technology's six-state consortium that includes Nebraska, North Dakota, Montana, South Dakota, Kansas, and Nevada. There has been anecdotal evidence of call routing difficulties across carriers as subscribers move across coverage areas, a potential problem that was anticipated prior to deployment. There have been no demands placed on the telecommunications providers to provide tower-level programming.

Nebraska's 511 service has been well-received and provides travelers with an additional measure of safety in a vast geographic area that is known for quick, sweeping weather changes that impact travel. It also provides a means to communicate detailed alerts on child abductions and significant transportation events. It is an appropriate public service utilizing public airways and communications channels.